

# IVX<sup>®</sup> C-Class

Generation II

*All-In-One Digital Phone System*



We Make It Easy To Communicate

## Enhance your communications with this superior small-business telephone system.

*ESI knows you need a telephone system that's easy to use and lets you focus on your business.*

*That's why ESI's IVX C-Class Generation II comes complete with features you can actually use every day.*

*Take just a few moments to learn how much an ESI phone system can do for your business.*

*Then, for more details, consult your ESI Reseller or visit [www.esiclass.com](http://www.esiclass.com).*

ESI builds big-system features into the small-business **IVX C-Class**. The patented IVX phone system design means all the vital business communications features are built-in — not added-on. Equipped to handle up to six phone lines, 12 digital stations and two analog stations for fax machines or cordless phones, IVX C-Class gives your business a competitive edge.

IVX C-Class with ESI's built-in, **sixth-generation voice mail** features two available channels of voice mail and two hours of voice message storage.

The automated attendant provides up to 18 branches that conveniently route callers to their desired extensions or departments, or even destinations outside the system.

Other IVX C-Class voice mail features include live call screening, off-premises "reach-me," external message notification, and a Message Recycle Bin that holds up to 10 of each mailbox's most recently deleted messages.



# Real features you can use.

## Spoken help is a touch away.

Need assistance using your phone? Just press the **HELP** key for the friendly **Verbal User Guide**. The built-in user tutorial simplifies training new employees and makes it unnecessary to keep track of a printed manual.

## Intelligent Caller ID.

ESI's patented technology displays the caller's name-and-number information with each call, and even stores it with each voice mail message. On your ESI Feature Phone, use the Esi-Dex™ speed-dial feature for single-touch storage of caller information for callback any time.

## Unique message handling.

IVX C-Class has patented features that make it a snap to share information with your team. ESI's **Quick Groups™** capability lets you send a message to other user mailboxes by pressing the blue **VOICE MAIL** key followed by the desired station keys — easily creating a voice mail distribution group on the fly.

## Message Recycle Bin.

The system stores up to 10 of your most recently deleted messages in a **Message Recycle Bin** from which you can easily recover them.

## Call recording.

IVX C-Class lets you record any call. Simply press the **RECORD** key on your ESI Feature Phone and the system will record the call — even conference calls and personal reminders.

## Call screening.

Screen calls just as you do with your home answering machine. Listen as callers leave messages in your mailbox, and intercept a call by lifting the handset.

## Off-premises “reach-me.”

A caller forwarded to your mailbox can reach you at an external number — such as your home or cell phone. IVX C-Class also makes it easy to change your “reach-me” number remotely.

*Only about the height and width  
of a sheet of copier paper,  
the energy-efficient  
IVX C-Class cabinet  
packs tremendous  
communications power  
into a wall-mountable box  
that needs very little space.*



## A history of success.

*Founded in 1987, ESI specializes in innovative telephone systems for businesses of various sizes, and pioneered the all-in-one phone/voice mail system. Since its earliest days, ESI has enjoyed exceptional stability, financial strength, and growth — while taking care of the most important part of the equation: your business. Committed to quality, ESI is ISO 9001:2000-certified. Our industry has repeatedly praised ESI products for their mix of user-friendly features, advanced technology, and reliability. ESI products are available through a nationwide network of carefully selected Resellers.*

*At ESI, we make it  
easy to communicate.*

### Different phones for different needs

Select either the **24-Key Digital Feature Phone**, complete with speakerphone and access to all available system features, or the **12-Key Feature Phone** with limited access to system features. Each ESI phone includes an easy-to-read display for call handling information, plus fixed and programmable feature keys for simplified operation.



24-Key Digital Feature Phone



12-Key Digital Feature Phone

#### Everything is built in

- Up to 20 call-processing ports (six phone lines, 12 digital stations, two analog stations)
- Up to two dedicated analog ports for cordless phones, fax machines, other analog devices
- Voice mail/automated attendant

#### Powerful call handling

- Enhanced Caller ID\* allows one-touch automatic message return with ESI Feature Phones (supports basic Caller ID features on non-ESI analog phones)
- Up to two conference bridges, each able to handle up to four parties
- Background announce
- Dedicated overhead paging interface

#### Sophisticated voice mail

- Two channels of built-in voice mail with two hours of voice message storage
- Easily identified with blue **VOICE MAIL** key\*\*
- Up to 10 guest mailboxes
- External message notification
- Off-premises message delivery
- Off-premises “reach-me” can let someone forwarded to a voice mailbox still reach the called party at a designated number
- Message Recycle Bin remembers and can restore up to 10 of each mailbox’s most recently deleted messages
- Live call screening allows listening to an incoming message (as on a home answering machine); pick up the call at any time or let it go to voice mail
- Live call recording of any conversation (or personal memo); allows moving and copying recordings to others’ mailboxes
- Quick Groups™ for easily moving a voice mail message to other user mailboxes
- Quick Move™ for saving a message to other user mailboxes during call recording
- Virtual Mailbox Key™ allows easy monitoring of another mailbox
- Three pre-recorded music-on-hold tracks, one recordable track, or one outside source

#### Automated attendant

- Up to 18 branches
- Virtually unlimited call routing, including off-premises transfer
- Trunk-to-trunk transfer eliminates need for Centrex service to transfer calls off-premises

#### ESI’s Verbal User Guide™

- Pressing **HELP** key provides instant assistance
- Hundreds of informative, friendly prompts guide users, administrators and installers

#### Esi-Dex™ speed-dialing

- Feature Dex for quick programming of feature keys
- Three separate numbers lists: Personal Dex, Station Dex and System Dex
- Uses Caller ID information\* or direct keypad entries

#### 24-Key Digital Feature Phone

- Designed for users requiring full access to system’s capabilities
- Compact; fits into any office decor
- Rugged design resists abuse, spills
- Easy-to-read two-line display
- Status indicator lamp
- Built-in speakerphone
- 12 dedicated keys for frequently used functions
- 12 programmable feature keys
- Digital volume/scroll keys
- Four-position tilt and wall-mountable
- Headset operation

#### 12-Key Digital Feature Phone

- Designed for lobby, warehouse, or other areas where the user doesn’t require access to all features
- Compact; fits into any decor
- Easy-to-read single-line display
- Three dedicated keys for frequently used functions
- Nine programmable feature keys
- Digital volume/scroll keys
- Four-position tilt and wall-mountable

#### Other features

- Direct programming
- Automatic clock setting — synchronized with Caller ID\*
- SMDR

\* Caller ID information available if your telephone service provides it. Contact your provider for details.

\*\* Except for 12-Key Digital Feature Phone, on which voice mail is accessed via a programmable feature key.

### Learn more

To find out how an IVX C-Class system can provide the solution to your specific communications needs, consult your local ESI Reseller or visit us at [www.esicclass.com](http://www.esicclass.com).

