VIP™ Softphone

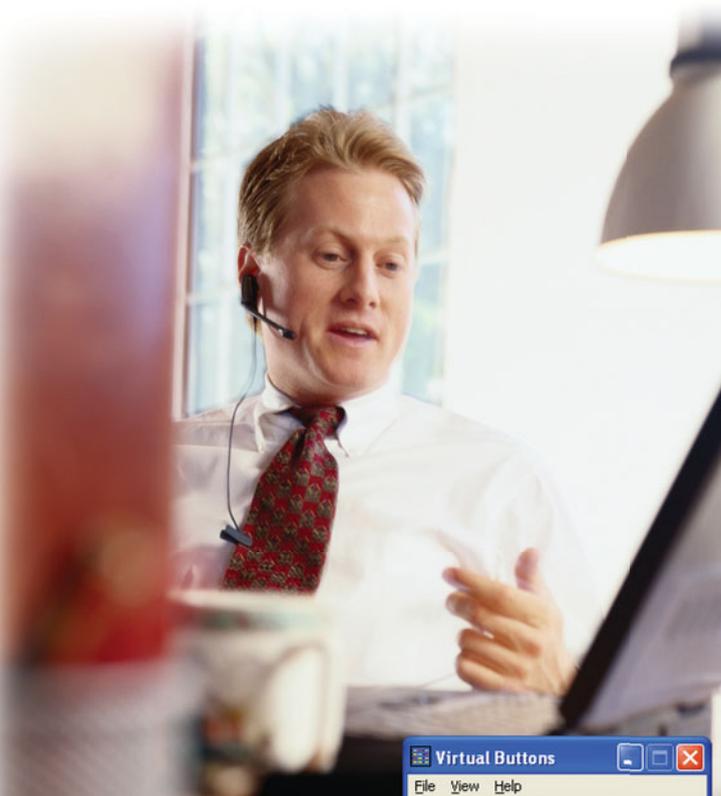## *Use your ESI system from just about anywhere*

Have you ever wanted to take your office phone and its features with you? Now you can. ***VIP Softphone*** from ESI lets you take the advanced capabilities of your compatible ESI system wherever you go, particularly when you're on the road. You'll be delighted by the advantages *VIP Softphone* has to offer.

Like other members of ESI's *VIP* family of optional *Windows®*-based software applications, *VIP Softphone* combines the power of your ESI system and *Microsoft® Outlook®*.[1] But that's just the start.

It's an ESI phone.
On your PC screen.

With *VIP Softphone* installed on your PC, just plug in a USB headset and start *Outlook*. Now, right there on your screen, you've got the combined capabilities of an ESI desktop IP phone and *VIP Professional*. The Virtual Button Window provides single-click, color-coded access to 30 extensions, voice mailboxes, departments, and speed-dial numbers. To dial any other number, simply type it in.

If you're a "road warrior," *VIP Softphone* connects you right back to the ESI system. Have a question for a co-worker? Just dial an extension. Make and take other calls, including conference calls. Check voice mail and leave messages for others. Record important phone conversations. In short: you can perform nearly every task just as if using an ESI desktop IP phone in the office.
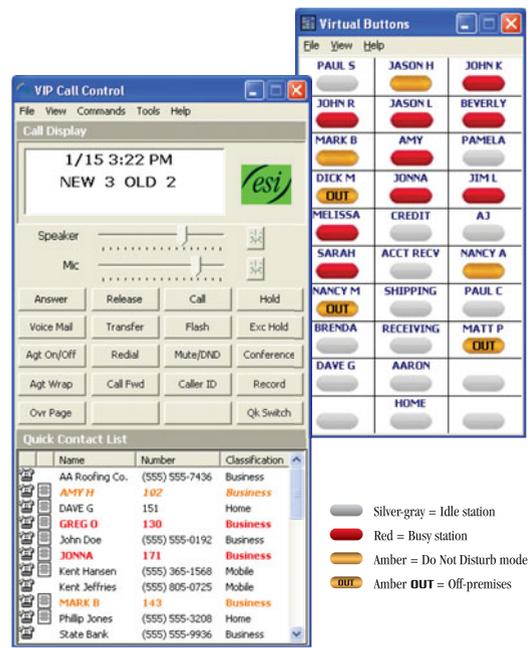
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We Make It Easy To Communicate

It's more than "just" a softphone, too.

Because ESI's *VIP Softphone* shares capabilities with *VIP Professional*, it's more than a softphone. Here are some of the other communication capabilities it gives you:

- Powerful speed-dialing from multiple lists, including an always-updated list of system extensions.
- Voice mail management and prioritization, which you'll really appreciate since *VIP Softphone* lets you use your ESI voice mail almost anywhere right from your PC.
- Enhanced contact management.
- Call logging made simple, using special folders in *Outlook*.
- Private and secure intra-system text-messaging[2] for whenever you must communicate with a co-worker but a phone call is impossible or impractical.
- Fax server integration[3].
- Simple drag-and-drop programming, from drop-down menus.
- Auto-recording[4] of incoming calls.

And, like other *VIP* applications, *VIP Softphone* is easy to implement. It connects non-invasively to the existing network. There's no need to install *Microsoft Exchange*® — thus avoiding a costly and impractical solution for the small to mid-size business.

*VIP Softphone's color-coded buttons and text indications quickly show you live station status[5] for each system extension or department programmed into the **Quick Contact List** and the **Virtual Button Window**. And the **Esi-Check box** in the **Call Display** constantly displays the quality of your PC's connection to your office's ESI system. Here, it's "green" for "good."*

Softphone. Hard to beat.

VIP Softphone puts on your PC screen the power of an ESI desktop IP phone and the fully featured *VIP Professional* application — an exceptional combination. So, whether you're in the office or on the road . . .

VIP Softphone lets you use your ESI system from just about anywhere.

To learn more about *VIP Softphone*[6] (including which ESI systems support it), consult your Certified ESI Reseller or visit **www.esi-estech.com/Softphone**.

Scan me
for instant access to this
ESI product's Web page.
(QR code app required.)

VIP Softphone requires appropriate licensing (local or remote), as well as broadband connection and USB headset (visit **www.esi-estech.com/Softphone** *for an up-to-date list of ESI-tested headset models). For additional details about the Outlook-integrated editions of VIP and VIP Professional, consult the VIP brochure (ESI document 0450-0591) or visit* **www.esi-estech.com/VIP***.*

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